



ALMARWAH TRAVEL LIMITED

Spiritualise Your Journey™

218 Queens Road, Panmure
Auckland 1072, New Zealand

www.almarwah.co.nz

info@almarwah.co.nz

Phone: +64 21 175 0422
+64 22 025 6656

Hajj 2020 / 1441H Application Form

Do it faster online: <http://booking.almarwah.co.nz/packages/hajj-2020/registrations>

- Please read all notes and terms and conditions before completing this form.
- Fill in all the fields below.
- Please fill in one form per person.

1. PERSONAL DETAILS:		REF #: (Office Use Only):
Departing from:	New Zealand <input type="checkbox"/>	Fiji <input type="checkbox"/>
Full Name as shown on Passport:	Surname: _____	First Names: _____
Gender:	Male <input type="checkbox"/>	Female <input type="checkbox"/>
Have you done Hajj before?	Yes <input type="checkbox"/> No <input type="checkbox"/>	If so, which year?
<p>Note that there will be an extra cost of SR2000* to be paid in NZD on top of the package price if your last hajj was within 5 years.</p> <p>*Determined by Ministry of Hajj in 2017. Refer to website for cost details</p>		
Contact Details:	Email: _____	Phone: _____ Mobile: _____
Physical Address:	_____ _____ _____ _____	
Profession:	(Do not leave blank)	
Passport:	Nationality: _____	
Passport:	Number: _____	Date of birth: _____
	Place of Birth: _____	Issue Place (Authority): _____
	Issue Date: _____	Expiry Date: _____
Residency status in New Zealand or Fiji:	Circle appropriate description: <input type="radio"/>	



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	NZ Citizen / FJ Citizen / Permanent Resident / Work visa / Student visa Other (please specify) _____	
Mahram Details (For travelling sisters only) <i>Males can skip to section 3</i>	Mahram Full Name as shown on passport: _____ Mahram relationship - Circle appropriate description: <input type="radio"/> Husband / Father / Son / Brother / Uncle / Nephew Other (please specify) _____	
	<i>If you are travelling with no mahram, please confirm the declaration below:</i> <input type="checkbox"/> I am over 45 years old and will provide a letter from my mahram stating no objection to my travel and proof of relation.	
Special Requests <i>Upgrades subject to availability. You will be advised of extra costs before confirmation.</i>	Room Upgrade: Circle appropriate description: <input type="radio"/> Double / Triple	Airline upgrade: Circle appropriate description: <input type="radio"/> Business / First class
Note any disability / health issues or other special requests: _____ _____ _____		
Declaration: I declare that the information provided is true and correct. I have also read and agreed to the attached Terms & Conditions.	_____ Signature	____ / ____ / ____ Date

Summary of Application Checklist:

The following will be required to fully process your application.

You must refer to <http://www.almarwah.co.nz/haji-visa-requirements/> for further instructions

<input type="checkbox"/> Form fully completed with email address and contact phone number and submitted <input type="checkbox"/> Scan copy of Information page on passport to be submitted together with form <input type="checkbox"/> Valid Passport – 6 months to expiry date from travel date <input type="checkbox"/> New Zealand or Australia or other transit visa or multiple visa as required for the trip	<input type="checkbox"/> Proof of vaccination for meningitis (ACYW135) <input type="checkbox"/> Proof of vaccination for common Flu <input type="checkbox"/> For children health requirements refer to website <input type="checkbox"/> Letter of Introduction from your local Masjid/ Islamic Centre <input type="checkbox"/> Mahram letter with proof linking you back to your mahram (over 45 travelling alone) <input type="checkbox"/> Proof of Mahram if you are travelling with mahram
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<input type="checkbox"/> 4 colour passport photos	<input type="checkbox"/> Saudi Embassy Hajj Visa application Form
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Important

Cost – NZD and FJD as advertised on the Website Due upon application to secure reservation 100%.

Fee Includes:

1. Airfares to and from Saudi from package point of departure and return. [Any other arrangements are to be discussed and agreed upon with Almarwah prior to payment.]
2. All accommodation in Saudi Arabia during the duration of the tour
3. All transportation for the group i.e. Airport transfers in Saudi, inter-cities between Makkah and Madinah, 2 group Ziyara (1xMakkah & 1xMadinah), transportation to Mina and back to the hotel.
4. Meals. provided by the hotel package i.e. buffet breakfast and dinner
5. Hadi (Qurbani)
6. Normal visa processing
7. Ihram for men and prayer coverall for ladies
8. Umbrella

Does not include:

1. Extra airfares or travel cost to and from package points of departure and return
2. Extra visa fee based on multiple visits within 5 years or any other.
3. Extra transportation required for: luggage, or that are outside planned group activities or are of personal requirements
4. Meals outside the hotel or Mina package e.g. during travelling, transit etc.
5. Extra costs or provisions as outlined in the Terms and conditions below

Payments: – we recommend full payments at registration stage. However, these are the cut off dates:

- January 2020 Registration opens
- January 30th 2020 NZD 1000.00 Deposit to indicate official application
- February 15th 2020 50% Payment
- March 15th 100% Payment
- Application close date 31st April 2020 unless all places have been filled up prior.

Note that we recommend that you secure your place with full payment as soon as practicable. Customers making full payments will have priorities. If we run out of place before application closing date and you did not pay in full your money will be refunded in full. If you did not pay in full by closing date a deposit of NZD 1000.00 will be retained.

Waiting list:

Should our quota be full upon your application, you will be put onto the waiting list and notified of any availability. If you are not successful, you will be refunded 100%

Privacy:

All information provided will be kept strictly confidential and will not be given to any third parties without consent.



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Cancellations & Refunds:

Before 1st March 2020 Full refund given minus expenses and handling cost

After 15th March 2020 Strictly no Refund if customer pulls out. – Please refer to Terms and Conditions for further details.

Selection:

Applicants will be selected at Almarwah Travel's discretion and will be based on a number of criteria including age, previous performance of Hajj, Mahram requirements and date of deposits.

Almarwah Travel Limited reserves the right to decline any application.

TERMS AND CONDITIONS

PREMABLE

ALMARWAH TRAVEL Limited is an approved Hajj Agent by the Ministry of Hajj of Saudi Arabia. If you require confirmation please call the Embassy of Saudi Arabia in Wellington on (04)-472 3655. Almarwah Travel Limited will be referred to as Almarwah in the rest of this documentation.

CONDITIONS:

1. ALMARWAH acts only in the capacity of Agent for the pilgrims in making arrangements for airlines, hotels, transportation and any other services in connection with the performance of their Hajj as per this application form.
2. ALMARWAH is only responsible to manage travel from the group departure point and its destination as advertised on our website. All other domestic or international travel outside the defined group travel route is entirely the responsibility of the customer undertaking to do so. It is the responsibility of the customer to keep up to date with ALMARWAH travel dates and plan accordingly. ALMARWAH will not be responsible or liable for any loss incurred in the instance of lack of booking, missed flights etc.
3. ALMARWAH and/or associated Companies or Agents assume no liability whatsoever for accidents, injury, damage, loss, delay or inconvenience that may be caused to person or property, caused or arising during any tour under its management, sponsorship, procurement or otherwise.
4. ALMARWAH under this Agreement shall be excused from the performance of its obligations thus accepting no liability or responsibility for any alterations, delay or cancellation caused by and including an act of God, acts of terrorism, voluntary or involuntary compliance with any regulation, law or order of any government, war, acts of war (whether war be declared or not), labour strike or lock-out, civil commotion, epidemic, failure or default of public utilities or common carriers, destruction of production facilities or materials by fire, earthquake, storm or like catastrophe or other circumstances amounting to force majeure. The payment of invoices due and owing hereunder shall in no event be delayed by the payer because of a force majeure affecting the payer.
5. ALMARWAH will not be responsible for any person missing any part of the program, including travel arrangements, due to his negligence or delay or absenteeism for any time during the tour and will not be responsible for any additional expenses for the participant to re-join the tour. No refund, reduction or exchange can be made in respect of accommodation, meals, sightseeing tours, transport or any other services which are included in the tour fares, but not utilised by the passenger for any reasons whatsoever.
6. ALMARWAH is not associated with any New Zealand or foreign government offices or Embassies and will not be responsible for the granting or denying of documents. ALMARWAH will not be responsible for the delay or damage of documents due to any consulate or other government office. ALMARWAH will also not be responsible for delays or damage due to delivery services or natural disasters.
7. Every pilgrim shall abide by the rules and regulations of the Kingdom of Saudi Arabia and the Ministry of Hajj during, before and after performing Hajj and during their stay in the Kingdom of the Saudi Arabia.
8. The conditions which relate to your travel trip are covered in the brochures on the Flight Operator you are travelling with, plus the tickets issued to you as well as this document and information posted or communicated by ALMARWAH.
9. ALMARWAH will not be liable or responsible for any incurred cost or compensation such as extra accommodation, changes or addition to issued airline tickets etc. resulting from incidents, sickness or death. While pilgrims are covered by a Saudi Government health insurance while they are in Saudi, it is recommended



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that all applicants take advance precautionary measures before their departure, such as agreements with family members or friends or travel insurance in order to best mitigate unforeseen circumstances.

10. In the case of any cancellation due to Coronavirus in 2020. All portion of fees paid to ALMARWAH that have not already been paid out for goods and services at the time of the claim will be reimbursed in full to the applicant. However, the portion of fees that have already been paid out will only be reimbursed to the amount that ALMARWAH is able to claim back from its suppliers of goods and services minus any recovery fees incurred. Coronavirus is classified as a Force Majeure.

RESERVATION & PAYMENTS:

Full payment is required upon submission of this application to indicate confirmed reservation. Once payment is received you will be considered for selection as part of the Hajj group for the applicable year and a place will be reserved for you upon approval.

CANCELLATIONS: ALL cancellations must be in writing. Date restrictions governs refund policy.

I accept ALMARWAH TRAVEL's refund policy as stated in the application form that I have filled, understood and signed on page 2 of this document.

TRAVEL DOCUMENTS AND VISA REQUIREMENTS

Every applicant is responsible for being at point of departure at least 4 hours before departure time. ALMARWAH is not liable for any passengers who miss the departing flight due to failure to comply. Hajj visa will be issued within 2 weeks before departure and hence all required documents associated with issuing the Hajj visa are required well in advance of submitting the Hajj visa.

Every applicant shall be responsible for holding a valid international passport with at least six (6) month's validity from the return date. If the applicant does not hold a New Zealand passport, they should submit documented proof of legal residence. Please note that all Hajj visas are now completed using an electronic passport reader. Your passport MUST be readable by an electronic passport scanner. Passports may be rejected by the Saudi Embassy if the passport cannot be read due to the following reasons:

- Damaged passport (rips, water damage, smudges, etc.)
- Incomplete data such as Date of birth, Issue place, etc.
- Misreading in the Machine-Readable Zone (MRZ)
- Non-compliance with international standards

ALMARWAH is not liable for any extra costs incurred or delays caused if the passport submitted is not readable by an electronic passport scanner.

BAGGAGE ALLOWANCE:

The normal minimum allowance by passenger in accordance to prevailing airline's regulations of 23 Kgs only. 5 Kg extra baggage allowance for 5 litres of Zamzam water exiting Saudi are allowed on certain carriers, if not ALMARWAH will arrange for alternate transportation. Excess baggage charge must be paid locally by the passenger. Each passenger is limited to One (1) suitcase for check in only. Strict limitations to cabin baggage (1 piece only) size and weight to be observed. However, as baggage allowance is based on the airlines, any changes will be advised once the airline of choice is contracted.

TRANSIENT VISA:

If you are not a New Zealand passport holder, you may require a transient visa for stopover countries on the route of the airlines chosen for the Hajj group. ALMARWAH is not responsible for passengers' transient visa cost, approval, decline or delay, and any resulting damages. Any passenger requiring a transient visa for stopovers on our route is required to apply independently. Any cost for transient visas is the responsibility of the passenger. Passengers are strongly advised to apply for required transient visas as soon as their Hajj application is approved.

HADI:

Hadi is a sharia requirement if you perform Hajj Tamattu'. This is normally the case for 99% of our pilgrims. You must sacrifice at the end of your Hajj rituals.

QURBANI:

Qurbani is an Eid sacrifice sheep, it is a Sunnah therefore it is not a Hajj requirement. If you wish to offer a Qurbani it will be at an additional as outlined in the price schedule on the application form above.

UNFORESEEN CHANGES



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Unforeseen changes to airline schedule and local conditions may require sightseeing, hotels, and routings to be changed. If this occurs, alternative arrangement will be made wherever possible. In the unlikely event that ALMARWAH has to cancel any tour prior to departure for whatever reason, ALMARWAH will refund in full the total amount it is refunded from all the airlines, hotels and other service providers, without further obligation whatsoever.

INSURANCE:

Note that insurance is generally not approved as a Sharia-compliant product. For this reason, the Hajj package does not include any insurance. However, it is up to the individuals to arrange for their own personal or travel insurances if they desire to do so.

WHEELCHAIRS:

Be advised that anybody requiring wheelchair assistance on the ground in Saudi Arabia will be responsible to provide details as to how they intend to be moved around. It is not the responsibility of Almarwah to provide manning assistance for wheelchair. While we will endeavour to assist wherever possible to help procuring services. We are not liable to guarantee such service.